



USA Staffing

USA Staffing Reporting & Analytics

Reporting and Analytics Workgroup Meeting

May 25, 2021

Created by the OPM Federal Staffing Center

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Agenda

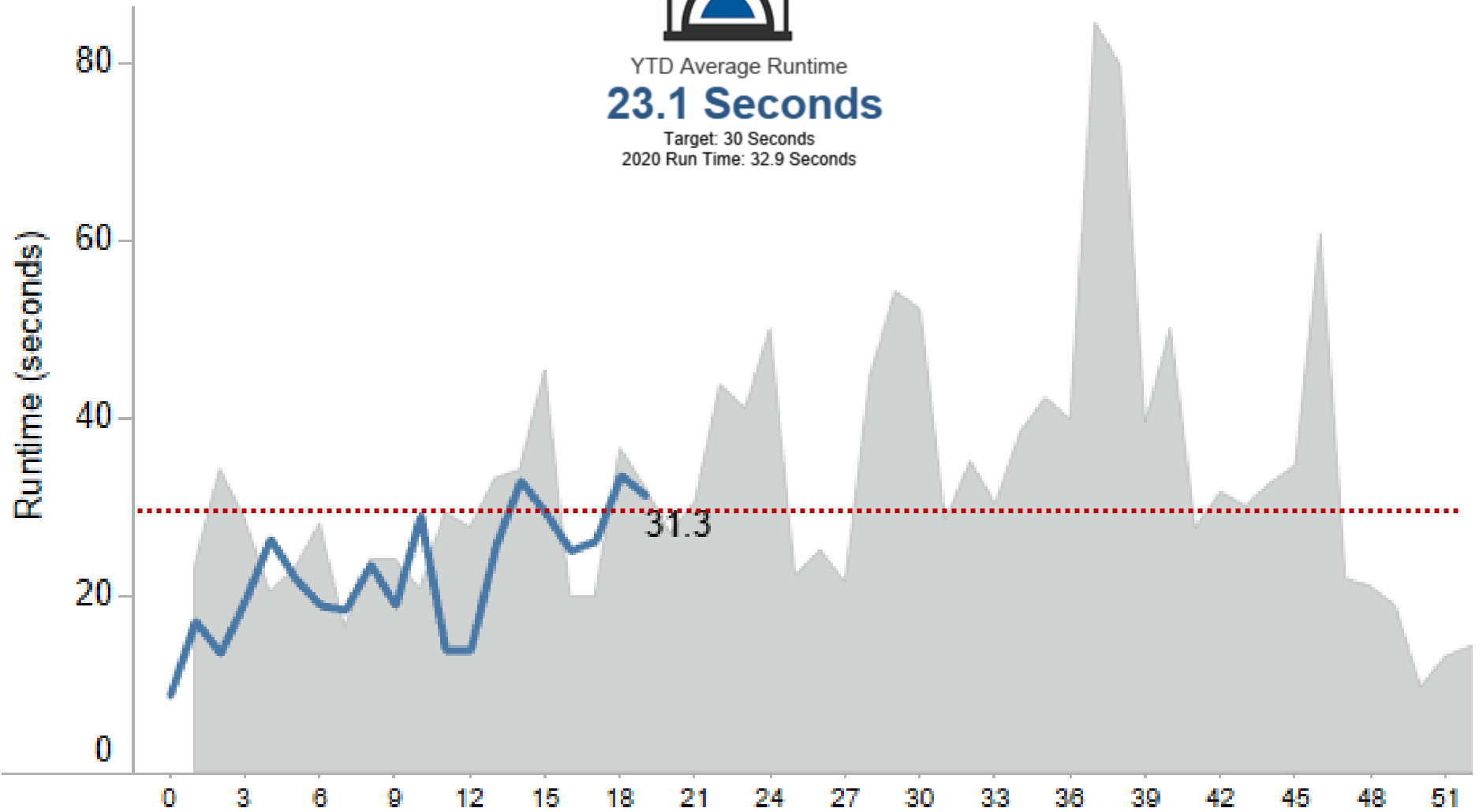
- **Program Updates**
 - Cognos Performance Metrics
 - Foresee Survey Metrics
 - Reporting User Customer Satisfaction Survey
 - Cognos Training Program
 - Retiring New Hire (End of Day)
 - User License Reporting
 - HDW Reports Library
- **Modifications to Reports and Data Models**
 - Reports
 - Data Models
 - Hiring Data Warehouse
 - **(NEW)** User License
- **Open Demo and Q&A**



Cognos Performance Metrics

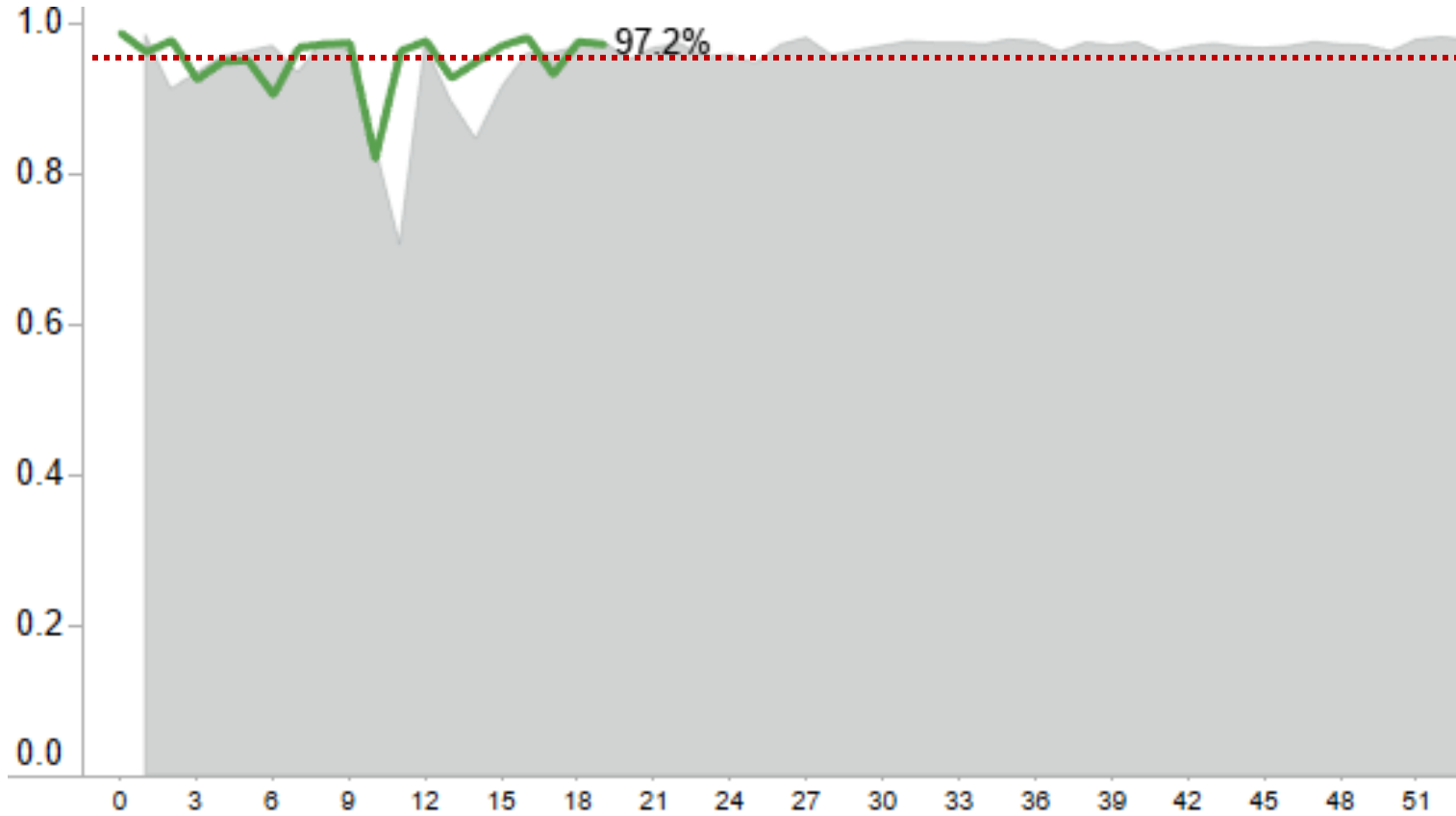


YTD Average Runtime
23.1 Seconds
Target: 30 Seconds
2020 Run Time: 32.9 Seconds





YTD Success Rate
95.0%
Target: 95%
2020 Run Time: 96%

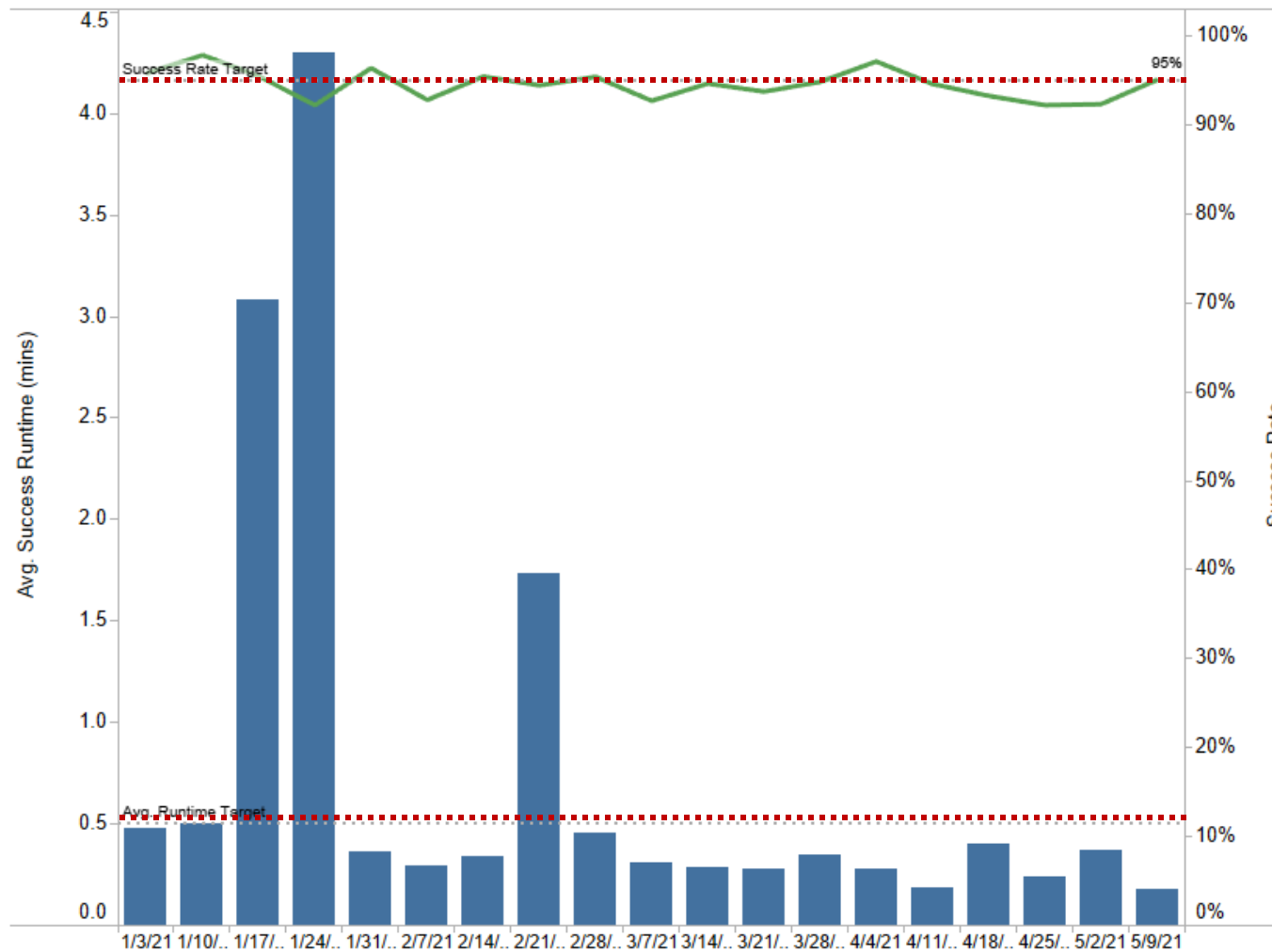




HDW Standard Report Performance

YTD Average Runtime
0.64 Minutes

YTD Success Rate
94%





HDW Standard Report Metrics

Report Name	Report Runs	Avg Success Rate	Avg Runtime (mins)
Announcement Status Dashboard	778	97.7%	0.066
Announcement Status Report	1,503	98.2%	0.095
Applicant Dashboard	858	92.9%	0.330
Applicant List Report	1,244	92.8%	0.562
Applicant Scores by Assessment Report	138	90.6%	0.110
Application History Report	260	98.5%	0.237
Areas of Waste Report	477	82.9%	1.321
Assessment Content Report	79	94.9%	0.087
Assessment Items and Applicant Responses ..	38	89.5%	0.721
Assessment, Items, and Competency Usage ..	75	98.7%	0.023
Certificate Activity Dashboard	422	98.1%	0.071
Certificate Activity Report	466	97.0%	0.027
Certificate Review Detail Report	105	99.0%	0.050
Certificate Status Dashboard	437	92.9%	0.422
Certificate Status Report	801	92.3%	0.284
Declinations Dashboard	351	86.3%	0.679
Delegated Examining Audit Report	117	94.9%	0.071
Delegated Examining Production Activity	66	93.9%	0.022
Delegated Examining Workload Report	7	100.0%	0.114
eOPF Transmission Report	217	85.2%	0.217
New Hire Dashboard	583	95.0%	0.514
New Hire Detail Report	1,324	96.8%	1.687
Production Statistics Dashboard	621	96.1%	0.439
Recruitment Sources Dashboard	153	96.7%	0.078
Recruitment Sources Report	95	94.7%	0.194
Referrals by Certificate Report	82	100.0%	0.111
Request Overview Dashboard	349	96.3%	2.804
Request Overview Report	528	93.2%	3.644
Request Vacancy Information	119	98.3%	0.014
Selectees without Requests Report	13	92.3%	0.066
Staffing Process Tracking Report	519	93.6%	2.738
USA Hire Tracking Report	311	99.0%	0.059
Vacancy Overview Dashboard	625	95.2%	0.104
Vacancy Overview Report	1,024	91.3%	0.039



Foresee Survey



A **survey** is available in Cognos to **collect feedback** on your experience and **measure the effectiveness** of the interface.

What is your overall level of satisfaction with Cognos reporting today?



What types of reports did you use today? (Select all that apply)

<input type="checkbox"/> Standard reports
<input type="checkbox"/> Custom reports developed by the USA Staffing Program Office
<input type="checkbox"/> Custom reports developed by someone in my organization or office
<input type="checkbox"/> Custom reports that I developed

Additional comments?

<input type="radio"/> a. General Feedback
<input type="radio"/> b. Technical Issue
<input type="radio"/> c. Compliment
<input type="radio"/> d. Suggestion for Improvement

We need and value your *anonymous* feedback!

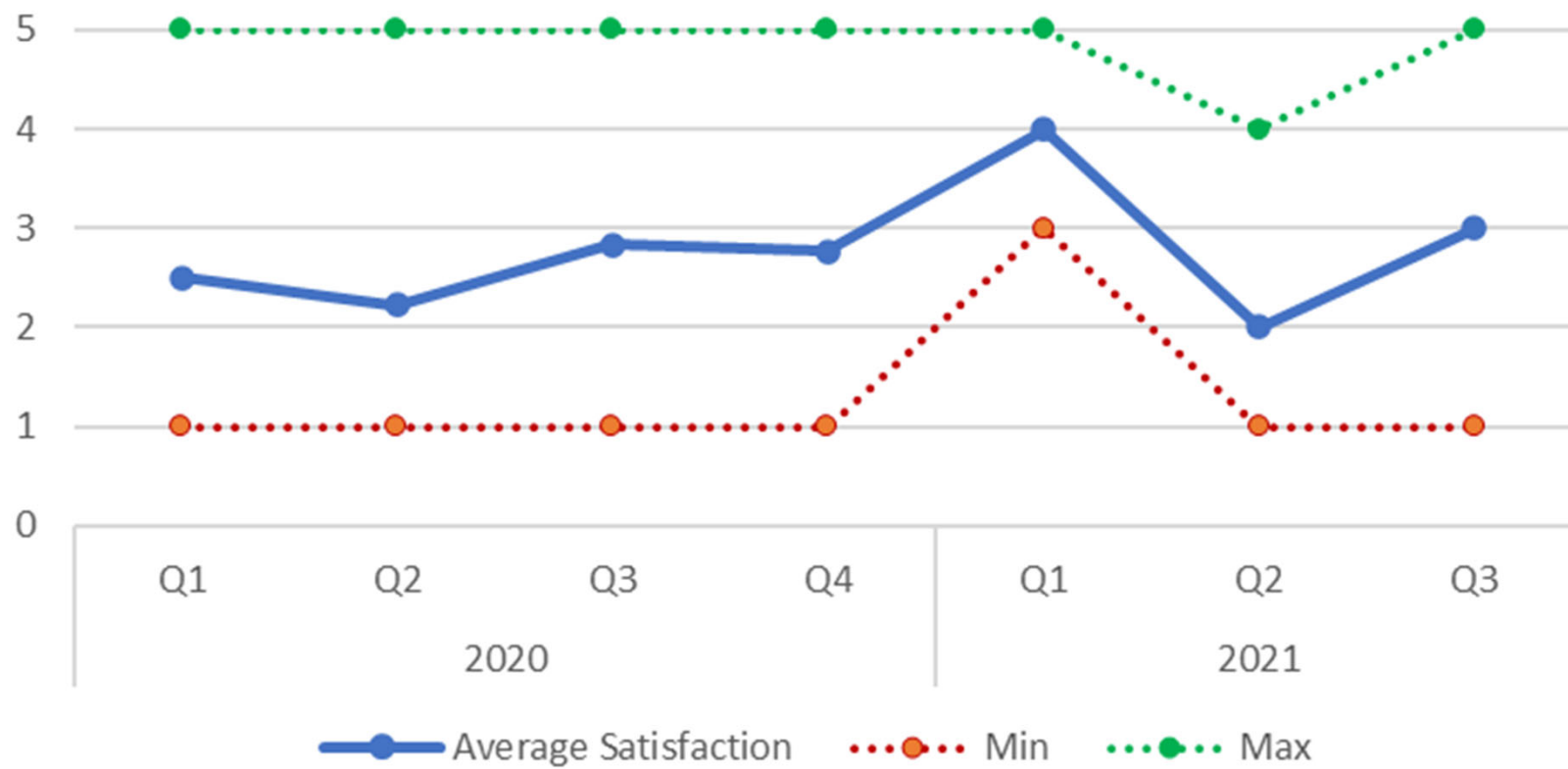


Overall Satisfaction

What is your overall level of satisfaction with Cognos reporting today?

Overall Average = 2.60 (▲ 0.03) N = 57

Overall Satisfaction by Quarter

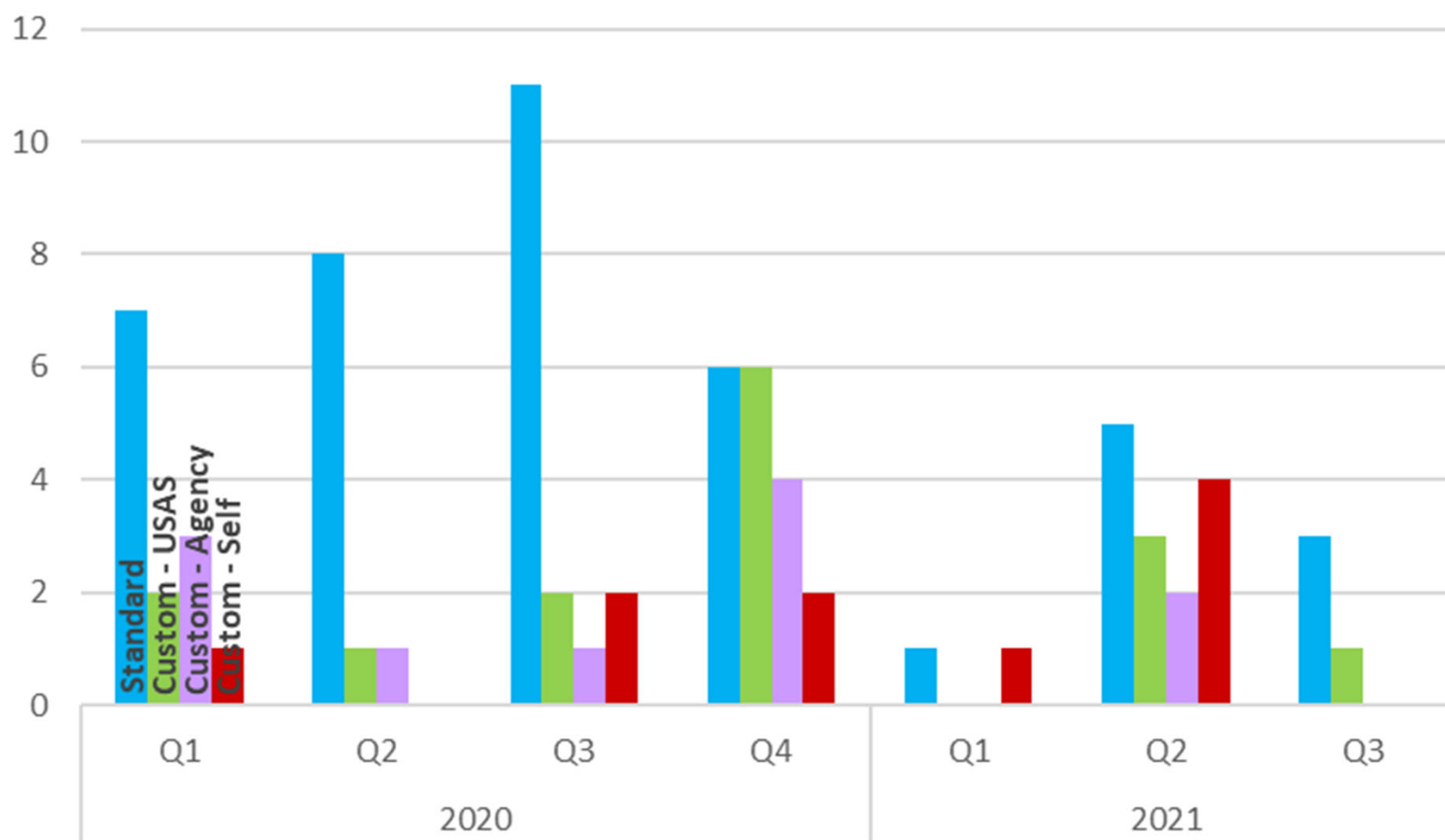




Type(s) of Reports

What types of reports did you use today? (Select all that apply)

Most respondents (71.9%) are using standard reports





Navigation

I was able to easily navigate the folder structure to find the report(s) I needed.

49% Positive Responses (▲ 4%)



■ a. Strongly Agree ■ b. Agree ■ c. Neither Agree Nor Disagree ■ d. Disagree ■ e. Strongly Disagree



Report Runtime

I was able to access the data I needed in a reasonable amount of time

27% Positive Responses (▲ 1%)



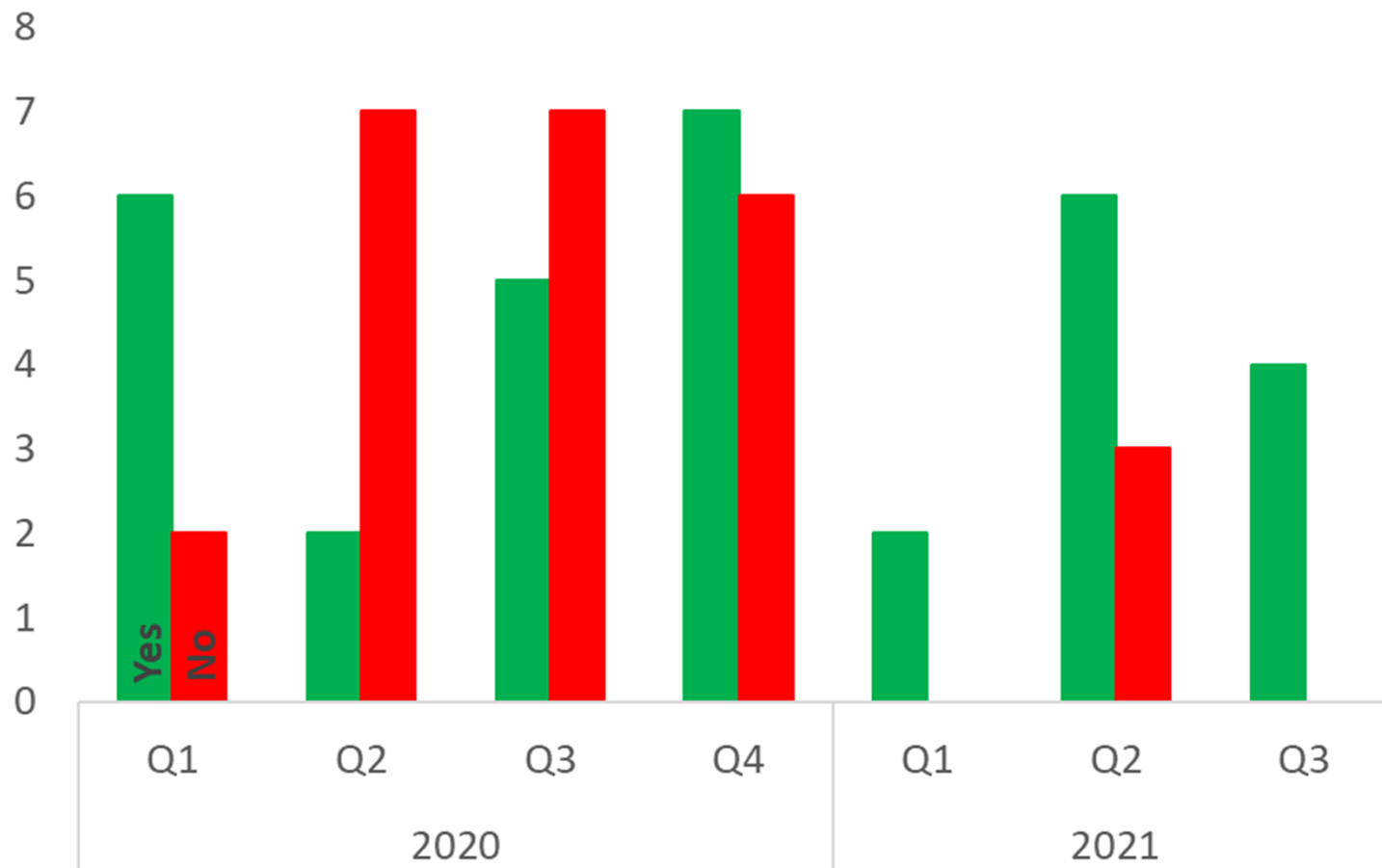
■ a. Strongly Agree ■ b. Agree ■ c. Neither Agree Nor Disagree ■ d. Disagree ■ e. Strongly Disagree



Report Training

Have you attended reports training (for report authors or report consumers) offered by the USA Staffing Program Office?

32 of 57 Respondents have attended training





Cognos Training Program

Report Consumer Training

Report Author Training

Advanced Author Forum

Who?

- New USA Staffing reports users

- New report authors

- Experienced report authors

What?

- How to navigate to and run reports

- How to get started building reports

- Open forum for authors to ask questions

Time?

- 1/2 day

- 1 1/2 days

- 1 hour

When?

One session per month, alternating between each Report Consumer Training and Report Author Training

- The first Thursday of each month at 11:00 AM EDT

How?

Contact your USA Staffing Account Manager to sign-up.

- All report authors are welcome. Questions can be submitted in advance



Cognos Training Dates

Report Consumer Training

Report Author Training

Advanced Author Forum

Dates

Tuesday, July 13
12:30 – 4:30 PM EDT

Tuesday, September 14
12:30 – 4:30 PM EDT

Tuesday, November 16
12:30 – 4:30 PM EDT

Tuesday, June 15
10:00 AM – 4:00 PM EDT

+

Wednesday, June 16
10:00 AM – 3:00 PM EDT

Tuesday, August 17
10:00 AM – 4:00 PM EDT

+

Wednesday, August 18
10:00 AM – 3:00 PM EDT

Thursday, June 3
11:00 AM – 12:00 PM EDT

Thursday, July 1
11:00 AM – 12:00 PM EDT

Thursday, August 5
11:00 AM – 12:00 PM EDT

Thursday, September 2
11:00 AM – 12:00 PM EDT

How to Register

Contact your USA Staffing Account Manager.

No registration required. Questions can be submitted in advance.



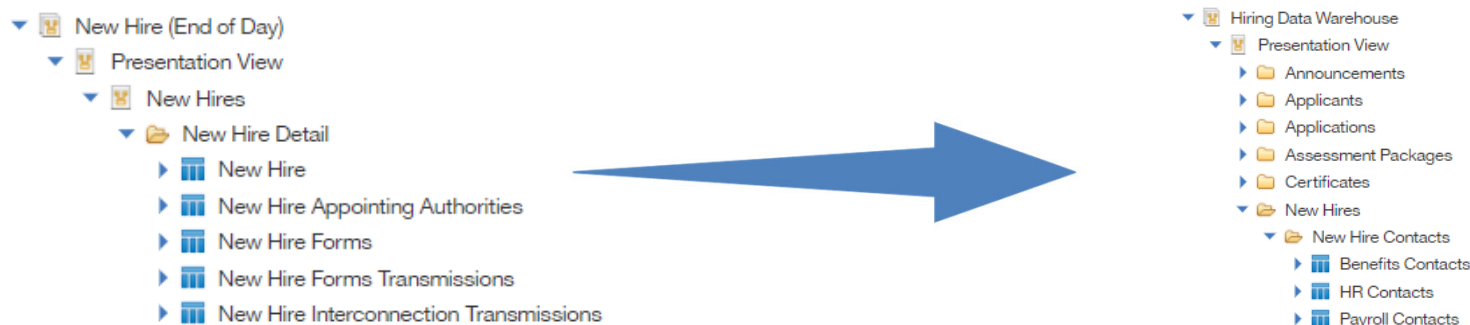
Retiring New Hire (End of Day)

The following data items in New Hire (End of Day) are **planned for HDW** but are **still in development**.

Fields in New Hire (End of Day) that are in development for HDW:

- New Hire Form Status
- New Hire Request Appointing Authorities
- New Hire Request Mission Critical Occupations

Run the Cognos Reports List report (selecting New Hire (End of Day) in the prompt) to obtain a list of reports for your office/organization.



Migrate reports using New Hire (End of Day) to Hiring Data Warehouse. Contact USAStaffingData@opm.gov or submit a HD ticket if you need assistance.



User License Reporting Support

The **new User License** data package **is now available in Cognos**, and **Staffing Analytics will be retired** following the transition of existing reports to the new data package.

Transition Support

Standard Reports – current standard User License reports will be created to meet the needs met by the existing standard reports.

Custom Reports –

- USA Staffing Reporting teams are analyzing all existing custom reports that use Staffing Analytics and that have been run at least 5 times in the last year.
- Custom reports will be analyzed to develop requirements for new standard reports to meet the needs met by the custom reports.

Information Sharing – once available in Cognos, information about the new User License will be shared at workgroup meetings and any necessary job aids will be posted on the USA Staffing Resource Center.

Retirement –

- Current standard reports will be retired upon delivery of new standard reports.
- Current custom reports will be retired upon confirmation that the reporting need is met by a report using the new User License data package.
- The Staffing Analytics package will be retired following retirement of all reports that use it as a data source.



HDW Reports Library

HDW standard reports will be organized into folders based on the major topic area.



Planned Folders

- Announcement
- Application
- Assessment
- Certificate
- Delegated Examining
- New Hire
- Production Metrics
- Request
- USA Hire
- Vacancy

New folders may be added as the report library is built out. The Cognos Reports List report and/or the Cognos Search feature can be used to help locate reports.



Modifications to Reports and Data Models

Sprint 62 deployed to Production on April 28th

Sprint 63 deployed to Production on May 12th

Sprint 64 will be deployed to Production on May 26th



Reports

New/Modified Reports

Announcement Status Dashboard – deployed May 12th

The Announcement Status Dashboard was modified. This report contains visualizations and tabular data showing the status of announcements to support HR user workload management. The dashboard was updated to include USAJOBS job status, concatenated announcement locations, and promotion potential on pages that include tabular data. Additionally, an optional prompt was added to enable filtering on whether the default benefits text was used in the announcements. Finally, a new visualization was added to the dashboard page to show the number of announcements by USAJOBS job status.

- Team Content > USA Staffing Packages and Folders > Hiring Data Warehouse

Announcement Status Report – deployed May 12th

The Announcement Status Report was modified. This report contains tabular data showing the status of announcements to support HR user workload management. The report was updated to include USAJOBS job status, concatenated announcement locations, and promotion potential on pages that include tabular data. Additionally, an optional prompt was added to enable filtering on whether the default benefits text was used in the announcements.

- Team Content > USA Staffing Packages and Folders > Hiring Data Warehouse



Reports

New/Modified Reports

Assessment Items and Applicant Responses Report – deployed May 12th

The Assessment Items and Applicant Responses report was modified. This report provides tabular data displaying vacancy and assessment information, a list of applicants, and applicant responses to assessment questions. The report was modified to ensure that all responses to multiple choice – multiple select items are included in the report output. Additionally, an optional prompt for application location was added. Due to these changes, this report should only be run using Excel output to ensure applicant responses are appropriately aligned with assessment items.

- Team Content > USA Staffing Packages and Folders > Hiring Data Warehouse

Certificate Activity Report – deployed May 12th

The Certificate Activity Report was modified. This report displays tabular data summarizing the number of certificates issued, certificates audited, and selections made. The data is provided by vacancy, year, month, organization, and office. The report was modified to include metrics identifying the total number of certificates on reviews that were returned and the total number of certificates on reviews that have not been returned. Additionally, the optional prompts for series and grade were updated to be based on the certificate filter series and certificate filter grade rather than the vacancy series and vacancy grade, respectively.

- Team Content > USA Staffing Packages and Folders > Hiring Data Warehouse



Reports

New/Modified Reports

Certificate Review Detail Report – will be deployed May 26th

The Certificate Review Detail Report was modified. This report provides tabular data listing the certificate reviews for a vacancy, including detailed information about review status, reviewers, and reviewer assignments. The report was modified to include columns for the most commonly used certificate filters to enable reporting on the criteria used when issuing a certificate.

- Team Content > USA Staffing Packages and Folders > Hiring Data Warehouse

Claimed Reasonable Accommodation Report – deployed April 28th

The Claimed Reasonable Accommodation Report was created. This report displays applicants who have claimed a reasonable accommodation eligibility and the status of the adjudication process.

- Team Content > USA Staffing Packages and Folders > Hiring Data Warehouse



Reports

New/Modified Reports

Delegated Examining Workload Report – deployed April 28th

The Delegated Examining Workload Report was created. This report provides tabular data displaying the number of announcements opened, certificates issued and audited, veterans referred and selected, and certificates used/unused for competitive announcements.

- Team Content > USA Staffing Packages and Folders > Hiring Data Warehouse

Referrals by Certificate Report – deployed May 12th

The Referrals by Certificate Report was modified. This report displays details about one or more certificates, to include details about referred applications. The report was modified to include columns for filters used to create the certificate, including filters for series, grade, and location.

- Team Content > USA Staffing Packages and Folders > Hiring Data Warehouse



Reports

New/Modified Reports

Selectees without Requests Report (now Selectees without Requests or Offers) – deployed April 28th

The Selectees without Requests Report was modified. The report originally displayed selections where a request number has not been assigned to a selectee. The report was modified to include data identifying selections where a job offer has not been sent. In coordination with this change, the report name was updated to Selectees without Requests or Offers.

- Team Content > USA Staffing Packages and Folders > Hiring Data Warehouse

Staffing Process Tracking Report – deployed April 28th

The Staffing Process Tracking Report was modified. This report displays request, vacancy, announcement, and certificate numbers as well as milestone dates in the staffing process for New Vacancy and Additional Selection requests. The report was modified to include data on certificate reviews.

- Team Content > USA Staffing Packages and Folders > Hiring Data Warehouse



Hiring Data Warehouse

Data Model Changes

New Hires – deployed April 28th

New query items were added to existing query subjects to enable reporting on concatenated new hire tags, new hire veterans preference, and appointment type.

- New Hires folder
 - New Hire Information sub-folder
 - New Hire query subject
 - [Presentation View].[New Hire].[New Hire Adjudicated Veterans Preference Code]
 - [Presentation View].[New Hire].[New Hire Adjudicated Veterans Preference Description]
 - [Presentation View].[New Hire].[New Hire Appointing Authorities]
 - [Presentation View].[New Hire].[New Hire Mission Critical Occupations]
 - New Hire Position query subject
 - [Presentation View].[New Hire Position].[New Hire Appointment Type]



Hiring Data Warehouse

Data Model Changes

New Hire Notes – deployed April 28th

A new query subject and query items were added to enable reporting on notes associated with a new hire record.

- New Hires folder
 - New Hire Information sub-folder
 - New Hire Notes query subject
 - [Presentation View].[New Hire Notes].[New Hire Note]
 - [Presentation View].[New Hire Notes].[New Hire Note Created By]
 - [Presentation View].[New Hire Notes].[New Hire Note Created By User Type]
 - [Presentation View].[New Hire Notes].[New Hire Note Date/Time]
 - [Presentation View].[New Hire Notes].[New Hire Note Visible to Hiring Manager?]



Hiring Data Warehouse

Data Model Changes

New Hire Request Customers – deployed May 12th

New query items were added to the existing query subject to enable reporting on additional details about request customers for requests associated with a new hire record.

- New Hires folder
 - New Hire Request Information sub-folder
 - New Hire Request query subject
 - [Presentation View].[New Hire Request].[New Hire Request Customer Agency Reference Code]
 - [Presentation View].[New Hire Request].[New Hire Request Customer Department Code]
 - [Presentation View].[New Hire Request].[New Hire Request Customer Department Name]
 - [Presentation View].[New Hire Request].[New Hire Request Customer eOPF Instance]
 - [Presentation View].[New Hire Request].[New Hire Request Customer Fax Number]



Hiring Data Warehouse

Data Model Changes

Panel Reviews – deployed May 12th

A new sub-folder, query subjects, and query items were added to enable reporting on panel reviews, panel reviewers, and panel reviewer assignments.

- Applicants folder
 - Panel Review Information sub-folder
 - Panel Reviews query subject
 - [Presentation View].[Panel Reviews].[Panel Review Auto Recall Date]
 - [Presentation View].[Panel Reviews].[Panel Review Creation Date/Time]
 - [Presentation View].[Panel Reviews].[Panel Review Due Date]
 - [Presentation View].[Panel Reviews].[Panel Review Instructions]
 - [Presentation View].[Panel Reviews].[Panel Review Last Updated Date/Time]
 - [Presentation View].[Panel Reviews].[Panel Review Name]
 - [Presentation View].[Panel Reviews].[Panel Review Owner]
 - [Presentation View].[Panel Reviews].[Panel Review Recall Date/Time]
 - [Presentation View].[Panel Reviews].[Panel Review Recall Reason]
 - [Presentation View].[Panel Reviews].[Panel Review Returned By Name]
 - [Presentation View].[Panel Reviews].[Panel Review Returned Date/Time]
 - [Presentation View].[Panel Reviews].[Panel Review Sent Date/Time]
 - [Presentation View].[Panel Reviews].[Panel Review Status]



Hiring Data Warehouse

Data Model Changes

Panel Reviews (continued) – deployed May 12th

- Applicants folder
 - Panel Review Information sub-folder
 - Panel Reviewers query subject
 - [Presentation View].[Panel Reviewers].[Panel Reviewer Email]
 - [Presentation View].[Panel Reviewers].[Panel Reviewer Name]
 - [Presentation View].[Panel Reviewers].[Panel Reviewer Phone Number]
 - [Presentation View].[Panel Reviewers].[Panel Reviewer Return to HR?]
 - [Presentation View].[Panel Reviewers].[Panel Reviewer Status]
 - [Presentation View].[Panel Reviewers].[Panel Reviewer Title]
 - Panel Reviewer Assignments query subject
 - [Presentation View].[Panel Reviewer Assignments].[Panel Reviewer Assignment]
 - [Presentation View].[Panel Reviewer Assignments].[Panel Reviewer Assignment Completion Date/Time]
 - [Presentation View].[Panel Reviewer Assignments].[Panel Reviewer Assignment Permissions]
 - [Presentation View].[Panel Reviewer Assignments].[Panel Reviewer Status]



Hiring Data Warehouse

Data Model Changes

Request Customers – deployed May 12th

New query items were added to the existing query subject to enable reporting on additional details about request customers.

- Requests folder
 - Request Information sub-folder
 - Request query subject
 - [Presentation View].[Request].[Request Customer Agency Reference Code]
 - [Presentation View].[Request].[Request Customer Department Code]
 - [Presentation View].[Request].[Request Customer Department Name]
 - [Presentation View].[Request].[Request Customer eOPF Instance]
 - [Presentation View].[Request].[Request Customer Fax Number]
 - [Presentation View].[Request].[Request Customer ID]



Hiring Data Warehouse

Data Model Changes

Staffing Tasks – deployed April 28th

A new query subject and query items were added to enable reporting on tasks completed as part of the staffing process.

- Tasks folder
 - Staffing Tasks sub-folder
 - Comprehensive Staffing Tasks query subject
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task Active Date]
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task Actual Days to Complete]
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task Completed Date/Time]
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task Creation Date/Time]
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task Due Date]
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task ID]
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task Last Modified Date/Time]
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task Name]
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task Owner Employee ID]



Hiring Data Warehouse

Data Model Changes

Staffing Tasks (continued) – deployed April 28th

- Tasks folder
 - Staffing Tasks sub-folder
 - Comprehensive Staffing Tasks query subject
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task Owner Name]
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task Owner Type]
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task Purpose]
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task Status]
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task Target Days to Complete]
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task Type]
 - [Presentation View].[Comprehensive Staffing Tasks].[Staffing Task Type ID]



Hiring Data Warehouse

Data Model Changes

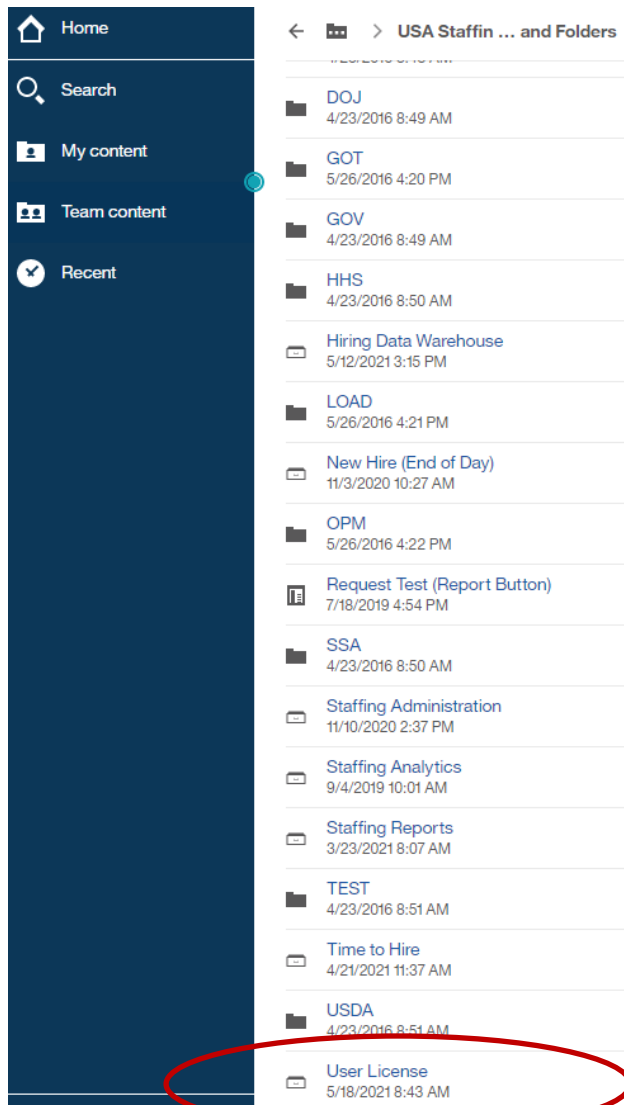
Vacancy Customers – deployed May 12th

New query items were added to the existing query subject to enable reporting on additional details about vacancy customers.

- Vacancies folder
 - Vacancy Information sub-folder
 - Customers query subject
 - [Presentation View].[Customers].[Vacancy Customer Agency Reference Code]
 - [Presentation View].[Customers].[Vacancy Customer Department Code]
 - [Presentation View].[Customers].[Vacancy Customer Department Name]
 - [Presentation View].[Customers].[Vacancy Customer eOPF Instance]
 - [Presentation View].[Customers].[Vacancy Customer ID]



User License



The new User License data warehouse will be deployed to Production on May 26, 2021!

This first iteration provides all of the data items currently available via Staffing Analytics (and more!).

At maturity, a second namespace will be available to enable simplified reporting on the number of paid accounts by tenant, organization, and office based on the user's designated primary office.

The User License data warehouse currently refreshes once daily. Future work will update the refresh process to occur 3x per day.



User License

Data Model Changes

Account Address – will be deployed May 26th

A new query subject and query items were added to enable reporting on the address associated with a user account.

- User Details namespace
 - Account Address query subject
 - [User Details].[Account Address].[Address - City]
 - [User Details].[Account Address].[Address - Country]
 - [User Details].[Account Address].[Address – Line 1]
 - [User Details].[Account Address].[Address – Line 2]
 - [User Details].[Account Address].[Address – Line 3]
 - [User Details].[Account Address].[Address - State]
 - [User Details].[Account Address].[Address – Zip Code]



User License

Data Model Changes

Account Details – will be deployed May 26th

A new query subject and query items were added to enable reporting on detailed information about a user's account.

- User Details namespace
 - Account Details query subject
 - [User Details].[Account Details].[Fax Number]
 - [User Details].[Account Details].[Grade]
 - [User Details].[Account Details].[Pay Plan]
 - [User Details].[Account Details].[Phone Number]
 - [User Details].[Account Details].[User Created By]
 - [User Details].[Account Details].[User Created Date/Time]
 - [User Details].[Account Details].[User Email]
 - [User Details].[Account Details].[User Employee ID]
 - [User Details].[Account Details].[User First Name]
 - [User Details].[Account Details].[User Full Name]
 - [User Details].[Account Details].[User Last Login Date/Time]
 - [User Details].[Account Details].[User Last Name]
 - [User Details].[Account Details].[User Last Updated Date/Time]
 - [User Details].[Account Details].[User Middle Initial]
 - [User Details].[Account Details].[User Position Title]



User License

Data Model Changes

Account Flags – will be deployed May 26th

A new query subject and query items were added to enable reporting on the toggle settings on a user account.

- User Details namespace
 - Account Flags query subject
 - [User Details].[Account Flags].[Applicant Flow Data Access?]
 - [User Details].[Account Flags].[Excepted User?]
 - [User Details].[Account Flags].[Inactive?]
 - [User Details].[Account Flags].[Multiple Tenant Access?]
 - [User Details].[Account Flags].[Paid?]
 - [User Details].[Account Flags].[Retired?]
 - [User Details].[Account Flags].[Service Account/Bot?]



User License

Data Model Changes

Office/Customer – will be deployed May 26th

A new query subject and query items were added to enable reporting on the office or customer to which a user has an assigned permission profile.

- User Details namespace
 - Office/Customer query subject
 - [User Details].[Office/Customer].[Office Code]
 - [User Details].[Office/Customer].[Office/Customer]
 - [User Details].[Office/Customer].[Primary Office?]



User License

Data Model Changes

Organization – will be deployed May 26th

A new query subject and query items were added to enable reporting on the organization to which a user has an assigned permission profile.

- User Details namespace
 - Organization query subject
 - [User Details].[Organization].[Organization Code]
 - [User Details].[Organization].[Organization Name]
 - [User Details].[Organization].[Tenant Code]
 - [User Details].[Organization].[Tenant Name]



User License

Data Model Changes

Permission Profile – will be deployed May 26th

A new query subject and query items were added to enable reporting on the permission profile(s) assigned to a user account.

- User Details namespace
 - Permission Profile query subject
 - [User Details].[Permission Profile].[Permission Profile Name]
 - [User Details].[Permission Profile].[Permission Profile Type]



User License

Data Model Changes

Service Account Details – will be deployed May 26th

A new query subject and query items were added to enable reporting on details about service accounts/bots.

- User Details namespace
 - Service Account Details query subject
 - [User Details].[Service Account Details].[Agency Bot ID]
 - [User Details].[Service Account Details].[Custodian Name]
 - [User Details].[Service Account Details].[Responsible Organization]
 - [User Details].[Service Account Details].[Service Account Description]
 - [User Details].[Service Account Details].[Sponsor Name]
 - [User Details].[Service Account Details].[Unattended Bot?]



User License

Data Model Changes

User Type – will be deployed May 26th

A new query subject and query items were added to enable reporting on user type(s) of a user account.

- User Details namespace
 - Service Account Details query subject
 - [User Details].[User Type].[User Type]
 - [User Details].[User Type].[User Type Last Login Date/Time]



User License

Data Model Changes

User Type Dates – will be deployed May 26th

A new query subject and query items were added to enable reporting on last login date types by user type(s) of a user account.

- User Details namespace
 - Service Account Details query subject
 - [User Details].[User Type Dates].[User Type Days Since Last Login]
 - [User Details].[User Type Dates].[User Type Last Login Calendar Month]
 - [User Details].[User Type Dates].[User Type Last Login Calendar Month Number]
 - [User Details].[User Type Dates].[User Type Last Login Calendar Week]
 - [User Details].[User Type Dates].[User Type Last Login Calendar Year]
 - [User Details].[User Type Dates].[User Type Last Login Fiscal Month Number]
 - [User Details].[User Type Dates].[User Type Last Login Fiscal Quarter]
 - [User Details].[User Type Dates].[User Type Last Login Fiscal Year]



Open Demo and Q&A



Resources and Contacts

IBM Cognos Analytics User Guide

The official IBM user guide for Reporting via Cognos Analytics:

https://www.ibm.com/support/knowledgecenter/SSEP7J_11.0.0/com.ibm.swg.ba.cognos.ug_cr_rptstd.doc/ug_cr_rptstd.pdf?view=kc

USA Staffing Resource Center

Under the Reports and Analytics section, you'll find presentations from previous workgroup sessions and other resources:

https://help.usastaffing.gov/ResourceCenter/index.php?title=USA_Staffing_Resource_Center

Need Help?

If you are experiencing issues accessing Cognos or need help to create or troubleshoot a report, submit a HelpDesk ticket through USA Staffing. If you are unable to submit a HelpDesk ticket, please contact us at

USASTaffingData@opm.gov